

MAX Exact

Gold Standard

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1.1 Supported Software Configurations

Exact Software supports MAX 3.7 and MAX Exact, with the following software:

		MAX 3.7	MAX EXACT
A p p l i c a t i o n s	Great Plains	6.0* 7.0** 7.5 (w/MAX batch 786)**	7.0** 7.5 (w/MAX batch 786)** 7.5 SQL/MSDE (w/MAX batch 1050) 8.0 SQL/MSDE (w/MAX batch 1590)
	MS Office	2000	2000 XP/2003 sp1
	Crystal Reports for MAX	8.5 OEM	8.5 OEM
	e-Synergy		MAX Batch 1591 ES 4.0, Batch 328, week 20 on SQL Server 2000 MAX Batch 1720 ES 4.0 Batch 340, week 32 on SQL Server 2000
D a t a b a s e s	Pervasive-SQL	2000 sp4*** V8.1	V8.1 V8.5 V8.6 (any of the above w/MAX batch 1050 and higher)
	MS-SQL		2000 sp3 (w/Great Plains & e-Synergy)
W i n d o w s	Windows Client	98 SE (No Sales Manager support) NT 4 sp6a 2000 sp2 XP Professional	2000 XP Professional sp2 (w/MAX batch 1050)
	Windows Server	NT 4 sp6a 2000 sp3	2000 sp4 2003 sp1
	MDAC	2.5	2.7 sp1
	MS Technology		.NET Framework 1.1 sp1
	MS Support	Conforms to 32-bit Microsoft Life-Cycle Support Policies	Conforms to the 2003 Microsoft Life-Cycle Support Policies

See following page for additional notes.

1.2 Server Hardware Configurations Supported

Intel Platform

Server Hardware Component	Minimum Requirement (for up to 15 network users)	Recommended
Processor	Pentium III	Pentium 4
RAM	512MB	512 MB (per 15 users)
Free hard disk space	250 MB	2GB (typical)
Network Adapter	32-bit 100 BASE-T Server Adapter	32-bit 100 BASE-T throughout
Tape back up	Removable media for daily backup	Removable media for daily backup

We recommend that you establish and follow a consistent data backup procedure and store backup media off site.

1.3 Workstation Hardware Configurations Supported

Intel Platform

Workstation Hardware Component	Minimum Requirement	Recommended
Processor – w/ WIN 2000 / XP OS	500 MHz Pentium 3	Pentium 4 (or equivalent)
RAM	128 MB	256 MB
RAM – w/ Sales Manager software	256 MB	512 MB
Free hard disk space	250 MB	250 MB
Display Monitor	SVGA (800x600)	SVGA (1024x768)
Network Adapter	16 Bit 10 BASE-T	32 Bit 100 BASE-T throughout

1.4 Microsoft Network Platforms Supported:

Client Workstation	Network Protocol	Server
Windows XP Professional service pack 2	TCP /IP	Windows 2003 server Windows 2000 Server (if running Pervasive V8, must have service pack 4 for Win 2K)
Windows 2000 Professional For < 15 users, install sp 3 minimum. For > 15 users, install sp 4 minimum.		Windows NT 4.0 Server Windows NT 4.0 servers Service Pack 6a
Windows NT Workstation 4.0 sp 6a only		Novell Netware Versions 4.2, 5.1, 6.0*
Windows 98 2nd edition only		NO NEW NOVELL SERVER INSTALLATIONS WILL BE SUPPORTED.

Not Supported

- Windows 95
- Windows Millennium (Win ME)

Supported

Windows 98

Any operating system level issues will usually require a clean re-install of Win98 2nd edition.

[Microsoft's Windows 98 Support Home Page](#)

***Novell Netware**

We support Novell Netware versions 4.2, 5.1, 6.0 for existing installations.

Please note that these platforms are supported but not recommended. The new MAX product pipeline requires newer technology than exists in these older operating systems.

Please consider this when planning your future network requirements.

For more information, please visit:

[Microsoft's Product Lifecycle Home Page](#)

1.5 Supported Thin Client Servers:

The basic requirement for a thin-client MAX environment is two servers:

One for applications hosting and installed with terminal services and a second to host a multi-user database, configured as follows:

Number of remote users	Server 1: Application Hosting	Server 2: Database
For < 15 MAX Clients	Windows 2003 server with Terminal Services	A second server to host the installed database engine(s) (see section 1.2)
For > 15 MAX Clients	Citrix Metaframe 1.8 Windows 2000 or Citrix Metaframe XP Citrix Presentation Manager 3.0	

Note: Windows 2000 / NT servers do not adequately support remote printing or broadband terminal services data compression.

Client Workstation	Network Protocol	Server 1: resources
Any ICA/RDP supported platform including: <ul style="list-style-type: none"> Windows Dos Apple Linux Typical <ul style="list-style-type: none"> Older PC's Remote PC's. 	For optimum MAX performance, we recommend the Citrix ICA protocol overlay for thin client use. Printer management is much easier with Metaframe. The free RDF protocol is adequate for broadband network clients. The ICA protocol is more efficient with bandwidth.	<ul style="list-style-type: none"> 512 MB Ram 2 Ghz processor 10-20K bandwidth, per-user for dial-up inquiry or occasional use. Broadband, always-on Internet connection is recommended for productivity.
		Additional thin client users
		<ul style="list-style-type: none"> Add 128 MB of server RAM per additional client At least 64 MB of free disk space per user profile

1.6 Network Administrator Preparation Tasks

Before installing the MAX system on a network server:

- MAX users installing or upgrading to MAX 3.7 **MUST** remove any existing MAX DSN(s) before running the MAX 3.7 installation.